



Terms and Conditions

Free Play Gaming Offer

1. The promotion will run from 9 to 30 September 2026 at all Metropolitan Casinos and is only open to Metropolitan Rewards card holders that have not engaged with the business for over 3 years.
2. The voucher can be exchanged at Cash Desk for either a non-negotiable chip/s to be used on tables, or a promotional ticket to be used on Slots or Electronics.
3. The £50 free play voucher can be exchanged at Cash Desk for either a non-negotiable chip/s to be used on tables, or a promotional ticket to be used on Slots or Electronics.
4. Non-negotiable chips are valid until lost and cannot be exchanged for wheel or cash chips. The winning element of the pay-out will be paid in cash chips. No partnership betting is allowed.
5. One voucher per person.
6. The Promoter is not responsible for any vouchers that are incomplete, misdirected, late, lost, damaged or stolen and these will not be replaced. Photocopies or reprints will not be accepted.
7. No cash alternative is available.
8. Leisure & HVC Monogram Metropolitan Rewards holders are excluded from participating in the promotional activity
9. Entry constitutes acceptance by the entrant of these terms and conditions.
10. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
11. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered, (subject to any expiry or other terms contained in these terms) and entitled to any benefits associated with the promotion.
12. Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
13. Disregard or failure to meet any of these terms may result in the management cancelling prizes.
14. Promoter: London Clubs International trading as Metropolitan Gaming, Fourth floor, 265 Tottenham Court Road, London, W1T 7RQ.