



Treat Tuesday | Empire Casino

Terms and Conditions

Jack and Queen Members

1. This promotion is open exclusively to Jack, Queen and Queen of Spades Metropolitan Rewards cardholders at Empire Casino and is available on Tuesday, 13 October 2026.
2. The voucher may be redeemed between 12:00pm and 11:00pm on Tuesday, 13 October 2026 only.
3. Eligible customers must have 'Empire' or 'London Poker Room' as their Home Casino on their membership profile and have a valid, contactable status via email or SMS.
4. The £25 Free Play voucher can be exchanged at the Cash Desk for either non-negotiable chip(s) for use on table games or a promotional ticket for use on Slots or Electronic Gaming Machines.
5. Non-negotiable chips remain valid until lost and cannot be exchanged for wheel or cash chips. Any winnings arising from the use of non-negotiable chips will be paid in cash chips. Partnership betting is not permitted.
6. Only one voucher may be redeemed per person.
7. Lost or Damaged Vouchers: The Promoter accepts no responsibility for vouchers that are incomplete, misdirected, delayed, lost, damaged or stolen. Such vouchers will not be replaced. Photocopies, screenshots or reprints will not be accepted.
8. Acceptance of Terms: By participating in the promotion, entrants confirm their acceptance of these terms and conditions.
9. Complaints and Disputes: Any complaints or disputes relating to the promotion should be brought to the immediate attention of Venue Management for resolution.
10. Changes to the Promotion: The Promoter reserves the right to cancel, amend or withdraw the promotion at any time. Where a participant has already met the qualifying criteria, they will remain entitled to participate in the promotion on the terms applicable at the time they qualified, subject to any expiry dates or other applicable terms contained within these terms and conditions.
11. Employees: Employees of the Promoter, its agents, their families and household members are not eligible to participate in this promotion.



12. Failure to Comply: Any disregard of, or failure to comply with, these terms and conditions may result in Venue Management cancelling any prize or benefit awarded.

13. Promoter: London Clubs International, trading as Metropolitan Gaming, Fourth Floor, 265 Tottenham Court Road, Bloomsbury, London, W1T 7RQ.

King and Ace Members

1. This promotion is open exclusively to King, King of Hearts, King of Spades and Ace Metropolitan Rewards cardholders at Empire Casino and is available on Tuesday, 13 October 2026.

2. The voucher may be redeemed between 12:00pm and 11:00pm on Tuesday, 13 October 2026 only.

3. Eligible customers must have 'Empire' or 'London Poker Room' as their Home Casino on their membership profile and have a valid, contactable status via email or SMS.

4. The £40 Free Play voucher can be exchanged at the Cash Desk for either non-negotiable chip(s) for use on table games or a promotional ticket for use on Slots or Electronic Gaming Machines.

5. Non-negotiable chips remain valid until lost and cannot be exchanged for wheel or cash chips. Any winnings arising from the use of non-negotiable chips will be paid in cash chips. Partnership betting is not permitted.

6. Only one voucher may be redeemed per person.

7. Lost or Damaged Vouchers: The Promoter accepts no responsibility for vouchers that are incomplete, misdirected, delayed, lost, damaged or stolen. Such vouchers will not be replaced. Photocopies, screenshots or reprints will not be accepted.

8. Acceptance of Terms: By participating in the promotion, entrants confirm their acceptance of these terms and conditions.

9. Complaints and Disputes: Any complaints or disputes relating to the promotion should be brought to the immediate attention of Venue Management for resolution.

10. Changes to the Promotion: The Promoter reserves the right to cancel, amend or withdraw the promotion at any time. Where a participant has already met the qualifying criteria, they will remain entitled to participate in the promotion on the terms applicable



at the time they qualified, subject to any expiry dates or other applicable terms contained within these terms and conditions.

11. Employees: Employees of the Promoter, its agents, their families and household members are not eligible to participate in this promotion.

12. Failure to Comply: Any disregard of, or failure to comply with, these terms and conditions may result in Venue Management cancelling any prize or benefit awarded.

13. Promoter: London Clubs International, trading as Metropolitan Gaming, Fourth Floor, 265 Tottenham Court Road, Bloomsbury, London, W1T 7RQ.