



Metropolitan Mayfair Renewal Draws Terms and Conditions

1. The promotion will run on Wednesday 11th February 2026 between 10:30pm-12:30am and is open to Queen, Queen of Spades, King, King of Hearts, King of Spades or Ace Metropolitan Rewards Card holders who have been invited to the 2026 Renewal Party at Metropolitan Mayfair.
2. Leisure card customers are excluded from participating in the promotion.
3. Prize draw entry tickets will be issued by Customer Relations executives between 10:30pm – 12:20am.
4. Prize draw tickets will be issued as follows:
 - Queen Metropolitan Rewards Card Holders will receive one free entry each.
 - King Metropolitan Reward Card Holders will receive two free entries each.
 - Ace Metropolitan Reward Card Holders and HVC Monogram Scheme members will receive three free entries each.
5. The draw will take place at 12:30am with five winners being drawn at once. Each winner will receive £250 Free Play.
6. Members must be present at the time of the draw to win. Winners will be chosen randomly from the tombola and will have 2 minutes to claim the prize by producing their membership card or valid photo ID.
7. Any prizes not claimed within 2 minutes will be immediately re-drawn. This process will continue until all five prizes have been redeemed.
8. The Metropolitan Rewards Card holder's name and membership number must be displayed on the entry ticket and verified for the member to be confirmed as a winner.
9. The Promoter is not responsible for any entries that are incomplete, misdirected, late, lost, damaged or stolen, and these will not be replaced. Photocopies or reprints will not be accepted.
10. Tombola will be cleared after the final draw is concluded.
11. Entry tickets must be in the tombola 10 minutes before each draw commences. Any tickets entered after this time will be placed into the next draw.
12. Free Play prizes will be issued to the winners at the Cash Desk in Non-negotiable gaming chips for use on live table games or promotional funds be used on Slot or Electronic Gaming terminals.
13. Non-negotiable chips are valid until lost and cannot be exchanged for wheel or cash chips. The winning element of the pay-out will be paid in cash chips. No partnership betting is allowed.



14. Non-negotiable chips will not be accepted on even chances and may only be placed in a manner where a maximum of 24 winning numbers will result in a payout to the customer on any individual spin on Roulette.
15. Upon dispute, the non-negotiable chips on the first 24 numbers are valid and any non-negotiable chips above 24 numbers are void and returned.
16. On Slots or Electronic terminals – promotional funds must be staked before cashing out. Promotional tickets are only valid for 24 hours after issue.
17. Entry constitutes acceptance by the entrant of these terms and conditions.
18. Any complaints or disputes should be brought to the immediate attention of Venue Management for resolution.
19. The Promoter reserves the right to cancel or amend the promotion at any time. If participants have already met the qualifying criteria for the promotion, they will be entitled to participate in the promotion on the terms entered (subject to any expiry or other conditions contained in these terms) and entitled to any benefits associated with the promotion.
20. Employees of the Promoter, their agents, families, or household members are prohibited from participating in this promotion.
21. Disregard or failure to meet any of these terms may result in management cancelling prizes.
22. Promoter: London Clubs International trading as Metropolitan Gaming, Fourth Floor, 265 Tottenham Court Road, Bloomsbury, London, W1T 7RQ.